

This warranty statement applies to products of Computer Power Distribution Center with Model No. **PC200, PC250, PC260, PC300, PC350, PC400, PC500, PC600, PC700**, sold under National Lighting brand name.

Warranties

### **Warranty Statement**

Please note, there are two Warranty Statements. The first statement is for the Surge Protector Product which is warranted to be free from defects for 12 months after purchase. The second statement is for equipment connected to the surge protector. Connected equipment is warranted until an event occurs requiring the surge protection feature to be utilized.

Note that some basic models do not include a connected equipment warranty. Please refer to the product packaging for your surge protector to verify which warranty applies.

Notwithstanding anything contained in this warranty, National Lighting liability shall be limited to losses which are otherwise covered by this warranty that are not covered by purchasers & homeowners insurance or renters insurance. Purchaser agrees to first seek coverage by any such policy and shall not seek duplicate coverage from National Lighting. Purchaser seeking coverage under this warranty agrees to provide National Lighting with insurance information.

Please read completely and contact our customer service department at (562) 921-0056 or e-mail us at: [customerservice@nationallighting.com](mailto:customerservice@nationallighting.com) if you have questions.

### **Limited product Guarantee**

National Lighting warrants that the power protection and power distribution hardware manufactured and sold by National Lighting shall be free of defects in materials and workmanship under normal use for 12 months. The warranty extends only to the original purchaser and is non-transferable. During the warranty period, National Lighting will, at no additional charge, repair or replace defective parts. If necessary, National Lighting may choose to replace the entire unit. This warranty does not extend to any National Lighting product that has been damaged or rendered defective (a) as a result of accident, misuse, or abuse; (b) by the use of parts not manufactured or sold by National Lighting; or (c) by modification of product.

### **Power Blocker Protection Feature**

National Lighting products with Power Blocker protection are designed to sacrifice themselves in order to save equipment connected to it. The products & circuitry are designed to cut off all power to AC outlets in the event of an electrical or power surge that overwhelms the product & protection circuitry. If your surge protector is not allowing current to pass and the protection indicator light is off, your surge protector has performed its duty protecting your equipment and you must purchase a new unit. You can contact National Lighting at (562) 921-0056 for the location of the National Lighting distributor nearest you.

## **Connected Equipment Lifetime Warranty**

Please note, some basic models do not include a connected equipment warranty. Please refer to your product packaging to verify connected equipment warranty. National Lighting will repair or replace, at its option, any equipment damaged by a transient voltage surge or spike while properly connected (see installation instructions) to a National Lighting surge protector that is connected to a properly wired AC power line with protective ground and telephone/coax lines properly connected. Equipment connected to products with Power Blocker protection will be additionally covered in the event of equipment damage by a lightning strike. No surge protector will protect against a direct lightning strike, therefore, the obligation of National Lighting to pay or reimburse for the cost to repair or replace electronic equipment is limited only to connected electronic equipment only. The surge protector itself is expected to be damaged when performing its duty protecting your equipment and you must purchase a new unit to replace the damaged unit. Once National Lighting determines that you are entitled to compensation, National Lighting will, at its option, pay you the present fair market value of the damaged equipment; or pay for the cost of the repair up to the maximum amount set forth for your surge protector model; or send you equivalent replacement equipment. The maximum amount of the warranty for your surge protector is shown on the product package. The fair market value of the equipment shall be the current market value of the equipment specified in the most recent edition of the Orion Blue Book by Orion Research Corporation, Roger Rohr & Publisher or the value determined by National Lighting if the value of your equipment is unpublished.

National Lighting reserves the right to review the damaged National Lighting surge protector, the damaged equipment, and the site where the damage occurred. National Lighting will not repair or replace any equipment that has been discarded before National Lighting has had the opportunity to examine it. All costs of shipping the surge protector and the damaged equipment to National Lighting shall be borne solely by the purchaser.

However, National Lighting will bear the cost of shipping equipment from National Lighting to purchaser. National Lighting reserves the right to negotiate the cost and facility at which any repairs will take place, and National Lighting must be notified and approve of any repair facility before any connected equipment is serviced. Any repair or modification of the connected equipment or surge protector by a facility or entity not authorized by National Lighting voids this warranty. Any damaged equipment to be evaluated must be sent directly to National Lighting. Any equipment previously inspected by a third party will be considered tampered with and will not be covered under warranty. If National Lighting determines, in its sole discretion, that it is impractical to ship the damaged equipment to National Lighting, National Lighting may designate, in its sole discretion, an equipment repair facility to inspect and estimate the cost to repair such equipment. The cost, if any, of shipping the equipment to and from such repair facility and of such estimate shall be borne solely by the purchaser. Damaged equipment must remain available for inspection until the claim is finalized. Whenever claims are settled, National Lighting reserves the right to be subrogated under any existing insurance policies the claimant may have.

In lifetime connected equipment warranties, lifetime is defined as the time until an event occurs (transient voltage surge or spike) that causes damage to connected equipment. The surge protector will then have performed its duty, and a new surge protector must be purchased.

Standard surge protectors are designed to eliminate disrupting effects of momentary (less than 1ns) voltage spikes or impulses from lightning or other power transients. If it can be shown that a voltage spike lasting longer than 1ns has occurred, the Occurrence will be deemed outside the rated capabilities of the surge protector and the warranty is void.

Standard surge protectors are not designed to protect against sustained low voltage situations. Sustained low voltage situations can cause damage to some connected equipment. If you are in an area prone to sustained low voltage situations, you should purchase an Uninterruptible Power Supply (UPS) with surge protection

### **Nullification of warranty**

#### **The occurrence of any of the following nullifies and voids this warranty:**

Surge protector of connected equipment in use during the Occurrence is not provided to National Lighting for inspection upon National Lighting & request. National Lighting determines that the surge protector has been improperly installed (see installation instructions) altered in any way, or tampered with. National Lighting determines that the damage did not result from the Occurrence or that no Occurrence in fact took place. The repair or replacement of the damaged equipment is covered under the manufacturer's warranty, or purchaser's homeowner's insurance, or renter's insurance. National Lighting determines that the connected equipment was not used under normal operating conditions or in accordance with any labels or instructions. The surge protector was not plugged directly into the power source and/or was connected together in series with other power strips, UPS, grounding adapters, other surge protectors, or extension cords. National Lighting determines that the damage to connected equipment was caused by sustained low voltage. Any repair or modification of the connected equipment or surge protector by a facility or entity not authorized by National Lighting. Purchaser collects damages on connected equipment.

The National Lighting Connected Equipment Warranty only protects against damage to properly connected equipment where National Lighting has determined, in its sole discretion, that the Surge Protector did not function properly because it had defects in assembly, materials, or workmanship, causing it to operate outside design specifications, and the surge protector shows clear signs of damage, and the damage resulted from the Occurrence. The Connected Equipment Warranty does not protect against acts of Nature (other than non-direct lightning strikes in units with the Power Blocker feature as stated on the product packaging) such as flood, earthquake, war, vandalism, theft, normal-use wear and tear, erosion, depletion, obsolescence, abuse, damage due to low voltage disturbances (i.e. brownouts, sags, or power outages), or non-authorized program or system equipment modification or alteration.

### **Sole Warranty**

This warranty contains the sole warranty of National Lighting. There are no other warranties expressed or implied except as required by law. This includes implied warranty of condition or quality, merchantability or fitness for a particular purpose. Some states do not allow limitations on duration of implied warranties, so the above limitations may not apply to you. In no event

shall National Lighting be liable for direct, indirect, incidental, special, consequential, or multiple damages arising out of the use of its products or damages to the connected equipment, regardless of the legal theory on which such a claim is based; even if advised of the possibility of such damage. Damages include, but are not limited to loss of profits, loss of savings or revenue, loss of use of the product or the connected equipment or any associated equipment, loss of software, cost of capital, cost of any subsequent equipment, facilities or services, downtime, the claims of third parties including customers, and damage to property. Some states do not allow exclusion or limitations of incidental or consequential damages so any such limitations or exclusions herein may not apply to the purchaser. This warranty is valid in U.S. and Canada only.

### **Choose the Right Surge Protector**

Make sure you have the correct surge protector for your connected equipment.

National Lighting makes a full range of power products for almost every type of electronic equipment. Power surges can occur on any line running into your home or office. This includes AC power lines, telephone-lines, and coax-lines. A properly installed surge protector will ensure protection from power surges that continually hit your electronic equipment. If your connected equipment has connections through a telephone or coax line, National Lighting strongly recommends that you purchase and properly connect your equipment to a surge protector designed to protect those features. Connected equipment warranties will be void if you receive a power surge through your phone or coax line if your equipment is not properly connected to a surge protector designed to protect those surges. This product, like all surge protectors, has a finite life. Even under normal circumstances and in the absence of defects, the product's life will end when the internal components providing surge protection exceed capacity and cease to provide protection from surges and spikes. The Protection Indicator LED will go out when the unit has reached capacity. Units with Power Blocker protection will cease to conduct power through the unit once they have reached capacity. At that time, the unit needs to be replaced to insure proper protection.

2013/2/19